

Get the most out of Bonus Card

As a privileged Bonus Card member, you can look forward to rewards every time you shop at any of The Village Market outlets. Being the VVIP that you are, your Bonus Card entitles you to exclusive offers, discounts, privileges and thrilling events that are reserved for our most loyal shoppers.

Get the card

Wondering where to start? Present your identification card and sign up for the loyalty program at the bonus card desk, customer care desks or fill and submit your application online, pick up your card in 24 hours, it is easy and free!

Get the points

Every time you shop at The Village Market bring your bonus card and receipts (valid for three months from date of transaction) to The Bonus Card desk for your account to be credited. Every Ksh. 500 spent earns you a total of 9 points.

Spend the points

Track your points regularly and take advantage of great offers and opportunities that correspond to the number of points you have acquired. Offers range from parking vouchers to local and international destinations and the joys of a good life in between.

APPLICATION FORM	
First Name:	<input type="text"/>
Middle Name:	<input type="text"/>
Surname:	<input type="text"/>
Gender:	<input type="text"/>
Marital Status:	<input type="text"/>
Nationality:	<input type="text"/>
Date of Birth:	<input type="text"/>
Occupation:	<input type="text"/>
Organization:	<input type="text"/>
P.O. BOX:	<input type="text"/>
Postal Code:	<input type="text"/>
Town/City:	<input type="text"/>
Id no./Passport:	<input type="text"/>
Home Tel:	<input type="text"/>
Mobile:	<input type="text"/>
Email:	<input type="text"/>
Signature:	<input type="text"/>
Date:	<input type="text"/>

By checking on this box, you accept all the terms and conditions for membership into the loyalty program

I would like to receive offers, news and promotions about the Village Market on email

MEMBERSHIP TERMS AND CONDITIONS

- These terms and conditions apply to all registered members of the Bonus Scheme whose registered office is at the Market Masters Limited P.O BOX 100 – 00621, The Village Market, Nairobi and each member agrees to abide by these terms and condition.
- **Bonus Card means** the Membership Card issued by The Village Market Bonus Card Programme to a member of Bonus Card Reward Programme.
- **Bonus Points** are the reward currency earned using the Bonus Card.
- Bonus Card Rewards are offers which can be redeemed using the Bonus Card.
- Benefits are the exclusive amenities and services provided to members as a benefit of being a Loyal Bonus Card Member.
- **Reward points will not be exchanged for cash.**
- **Redemption** is a form of payment using Bonus Card Points a tender to acquire a goods and services defined by the Bonus Card Programme within The Village Market.
- **The Bonus Card** is issued by and remains the property of The Village Market Management.
- The Bonus Card programme has no predetermined termination date and may continue until such a time as The Village Market Management decides to terminate the programme. Members will have six months from the date that the Programme termination is announced to redeem accumulated Bonus Points.
- The Management reserves the right to amend, update or change any aspect pertaining to the Bonus Card Programme at any time in whole or in part with or without advising Members and Partners.
- The Village Market Management is not responsible for Tenant withdrawal from the Programme, or Tenant Award cancellation, which may affect the Reward offered.
- The Village Market Management will endeavor to advise active Members of matters of interest, including notification of changes of the Programme, details of promotions, events and other offers. However, The Bonus Card Programme accepts no liability for requests or correspondence lost or delayed in the postal system or via electronic mail. The Village Market Management is not liable for and reserves the right to correct any pricing or topographical errors, errors of description, or errors regarding participating properties and Tenants.
- When a Member telephones a Bonus Card representative, for security reasons The Village Market Management may request date of birth and/or any other information to verify caller identity.
- The bonus card representative will only enter into communication with the person authorized to deal with the member's account. To authorize someone other than the Member a request must be made in writing to The Village Market Management, Bonus Card Programme P.O Box 100 – 00621, The Village Market, Nairobi – Kenya.
- The sale or barter of any Bonus Points, Reward, Voucher or other card benefits is prohibited.

- In the case of the Bonus Card being lost, stolen or damaged, or when there is a change of address, the Members must contact the Bonus Card Representative immediately.
- Any correspondence sent to the Member, either by post or electronic mail is based on the information given to The Village Market Management. Each Member is responsible of for notifying the Bonus Card Representatives, in writing, of any address or detail changes.
- The Village Market Management reserves the right to decline to issue or withdraw a Bonus Card at any time, if The Village Market's Management has reasonable opinion that the Member has breached any Terms and conditions. The Bonus Card Must be returned without delay to The Village Market management when requested. Cancellation of Membership may result in the loss of accumulated points credited.
- Lost or damaged Cards will attract surcharge of **Ksh.500** for replacement.
- If you have any inquiries or complaints please write to The Bonus Card Programme, P.O. Box 100 – 00621, Nairobi, Kenya or hand deliver your mail to the management offices, Nairobi or just email us on: bonuscard@villagemarket-kenya.com